

Prestige Motor Insurance

Insurance Product Information Document

Company: AXA Insurance dac
Product: Prestige Private Car

PRESTIGE
UNDERWRITING

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This document provides a summary of cover, restrictions and exclusions and is not personalised to your individual needs. For complete pre-contractual and contractual information you should refer to your policy documentation, which includes the policy wording, statement of fact and schedule.

What is this type of insurance?

This is a motor insurance policy which provides the cover you need to drive a car on roads and in public places. The policy will cover you against third party claims for injury or damage that arise from the use of your car.



What is insured?

- ✓ Liability to others for death, bodily injury and damage to property
- ✓ Damage to your car by accident, vandalism, or malicious damage
- ✓ Damage to your car by fire, theft or attempted theft
- ✓ Replacement or repair of the glass in your car
- ✓ New car replacement – if you've owned your car from new and within 12 months of purchase it's written off or stolen and not recovered, we'll provide you with a new car as a replacement
- ✓ Courtesy car while yours is being repaired by our Selected Repairer (subject to availability).
- ✓ Personal accident benefits
- ✓ Replacement of locks and keys
- ✓ Medical expenses up to £250
- ✓ Personal belongings up to £200
- ✓ In-car entertainment, telephone and satellite navigation equipment up to £250



What is not insured?

Below is only a summary of what is not covered

- ✗ Loss of or damage to your car by theft or attempted theft if your car has been left unlocked, and/or the key/ignition device is left in, on or attached to the car, or left in the immediate proximity
- ✗ Loss or damage caused deliberately by you or anyone driving with your permission
- ✗ Wear and tear, including to tyres and brakes
- ✗ Mechanical, electrical, electronic or computer failures or breakdowns
- ✗ Loss or damage caused by deception or fraud
- ✗ Loss or damage to any trailer or caravan
- ✗ Damage to your car caused by the incorrect type of fuel being used
- ✗ You won't be covered if the driver of your car is over the legal limit for alcohol or drugs
- ✗ You won't be covered if the driver of your car isn't named on the policy
- ✗ You won't be covered if the driver of your car doesn't hold a valid licence or is not complying with the conditions of their licence
- ✗ You won't be covered if your car is used for any purpose not permitted by your Certificate of Motor Insurance



Are there any restrictions on cover?

- ! You must pay the first part of a claim, known as an excess. We have compulsory and voluntary excesses, all of which are shown on your schedule.
- ! If your car needs to be repaired following an insured incident, a courtesy car will only be provided if you use one of our Selected Repairers.
- ! For loss or damage claims the most we'll pay is the market value of your car at the time.
- ! There's a limit of £250 for a replacement or £50 for a repair for glass claims if you don't use our approved supplier.
- ! If we've provided cover subject to the car being fitted with a tracking device or alarm/immobiliser, loss or damage to your car caused by theft or attempted theft will be excluded if the device is not operative, or if any subscription to the device operator has not been maintained.



Where am I covered?

- ✓ Great Britain, Northern Ireland, the Republic of Ireland, the Isle of Man and the Channel Islands.
- ✓ In addition, we will also provide up to 90 days cover in an annual insurance period whilst travelling in any country which is a member of the EU or countries which meet EU Directives on motor insurance.



What are my obligations?

- ✓ To ensure that all information provided by you is accurate and complete to the best of your knowledge.
- ✓ To maintain your car in a roadworthy condition and protect it from damage or loss.
- ✓ To notify us as soon as possible of any change to the information you have previously provided.
- ✓ To notify us as soon as possible if you are involved in an accident or any incident that may result in a claim, or if your car is stolen.
- ✓ To keep your car software up to date and to not change the software against the manufacturer's recommendations.
- ✓ To ensure your car has a valid test certificate if one is required by law.
- ✓ To co-operate fully during the handling of a claim and provide all the information we need.



When and how do I pay?

Payment is to be made prior to cover commencing. Please speak to your insurance broker or agent about the payment options available to you.



When does the cover start and end?

The start and end dates are stated on your policy schedule. The policy is for a period of 12 months.



How do I cancel the contract?

You may cancel this policy within 14 days of receipt of your policy documents or the start date of the period of insurance, whichever is the later (the cooling off period). If cover has not commenced a full refund will be given. If cover has commenced, we will refund the premium paid for the period of unused cover.

There will be no refund of premium in the event you have made or are in the process of making a claim in the current period of insurance.

We reserve the right to apply a cancellation fee of up to £50 (plus Insurance Premium Tax) to your policy.

Cancelling your insurance policy means your car may be left uninsured if you have not made alternative insurance arrangements.

To cancel your policy, you must contact your broker or agent.